



St. Romain Oil Company, LLC  
Y-Not Stop Convenience Stores  
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## Refueling & Refreshing Communities

March 18, 2020

St. Romain Oil is proud of our 50 years of history here in CenLa, and we're privileged to serve the thousands of customers who visit our Y-Not Stop stores daily. We want you to know how we're responding the COVID-19 outbreak.

### Keeping Our Team Members Informed & Safe

We are so proud of our team, who overwhelmingly has continued to work scheduled shifts in the face of global uncertainty and statewide school closures. We thank our team for their commitment to our customers, each other and our company.

Following are some actions we've taken to combat COVID-19 among our team:

- Along with familiar personal hygiene guidelines, we're encouraging employees to practice social distancing and avoid large crowds during their leisure time, stay home when they aren't feeling well and see their health care provider if symptoms appear.
- In addition to our regular cleaning routines we posted CDC-recommended safe procedures signage to educate people on how to avoid the spread of germs; provided additional antibacterial hand sanitizer dispensers throughout our facilities; and implemented a no-handshake/contact policy.
- We have suspended training workshops, job fairs, business travel, & non-essential meetings.
- We are sharing updates with our team members daily.

### Protecting Our Team Members, Families & Communities

We have taken additional steps to protect the community at large:

- We have been and continue to sanitize customer and team member touch-points inside and outside the stores frequently throughout the day.
- We have implemented a "No refills/No personal refillable cups" policy.
- **Our dining rooms are closed, but we welcome all take-out orders, including Drive-Thrus at Versailles & Airpark and Waitr at Versailles & LSUA/ 71S.**
- **To better support our team members and serve our customers, effective March 18, we are adjusting our store opening hours to 4 am - 10 pm. Pay-at-the-pump fueling will remain open while our teams deep clean, sanitize and restock our stores, which will allow us more time to clean and sanitize throughout the day as well. We apologize for the inconvenience and want to reiterate our commitment to safe, clean stores with friendly, efficient teams.**
- We continue to monitor ongoing developments in this evolving situation and to meet with our store managers daily by conference call.
- We urge all team members, customers and vendors to comply with all government guidance and to wash hands thoroughly and regularly and to avoid unnecessary travel and in-person visiting.
- We are preparing for various scenarios and welcome your questions and suggestions to our store managers or via Facebook as we all charter unknown waters.

Thanks for choosing St. Romain Oil & Y-Not Stop! We're confident that we can work together with our communities and team members to overcome these challenging times. Our family is committed to refueling & refreshing yours - safely - as we've done for the past 50 years and counting.

Take Care,

Co-Owners: Annie Gauthier, Nick St. Romain & Zack St. Romain